

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of December 2018

C.G.No:144/2017-18/Guntur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

K.Sambaiah,
S/o Ramaiah,
Oppicherla,
Karemchedu,
Guntur -Dist

Complainant

AND

1. AE/Karemchedu
2. ADE/Gurajala
3. DE/Macherla

Respondents

ORDER

1. Complainant filed a petition before this Forum for redressal of his grievance of low voltage problem to his agricultural services.
2. Respondent No.1, 2 & 3 submitted their joint written submission stating that the complainant low voltage problem was rectified on 07.07.2018 by erecting 1 No. Additional 25 KVA distribution transformer and at present there is no interruption to the complainant agriculture service. Respondents have also enclosed the complainant statement addressed to the Chairperson/ CGRF where in the complainant expressed his satisfaction for solving his problem.
3. Complainant when contacted over phone by this Forum 05.12.2018 at 11:20 A.M , expressed satisfaction for resolving his problem.
4. In as much as the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

DESPATCHED
DATE 21/12

C.G.No:144/2017-18/Guntur Circle

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 21st day December 2018.

Sd/-
Member (Finance)

Sd/-
Member(Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.